

## **1 - 2 Living Information**

### **( 1 ) Multilingual Consultation Services**

#### **○ Information Counter for Non-Japanese Residents (Toyonaka City Hall)**

Interpretation & Consultation Services (in Toyonaka City Hall)

Administrative procedures: National health insurance, Tax, Nursery school, Education, Health care, Welfare and Public housing, etc.

Language	Day	Hours
English	Mon・Tue・Thu・Fri	10:00 - 12:00
Chinese	Wed	13:00 - 17:00
Other language	Please inquire at least a week before the visit. (Inquire also for English and Chinese on days other than the above.)	

Address :

Human Rights Policy Div., 5F, Bldg. 1, Toyonaka City Hall, 3-1-1 Naka-Sakurazuka

TEL: 06-6858-2730, EMAIL: [jkokusai@city.toyonaka.osaka.jp](mailto:jkokusai@city.toyonaka.osaka.jp)

#### **○ Consultation services for foreign citizens in foreign languages (Toyonaka International Center)**

General Consultation about living in Japan,

Language	Day	Time	TEL
English, Chinese, Korean, Thai, Filipino, Thai, Indonesian, Spanish, Portuguese, Vietnamese, Nepalese, Japanese	①Mon., Tues., Thurs., Fri. & Sat. ※No consultation services on national holidays	11:00 ~ 16:00	06-6843-4343

Address : 6F, Etre Toyonaka, 1-1-1 Tamaicho

TEL : 06-6843-4343 MAIL : [atoms1@a.zaq.jp](mailto:atoms1@a.zaq.jp)

#### **○ Osaka Information Service for Foreign Residents**

Information and consultation on status of residence, labor, medical matters and welfare, etc.

Language	Day	Time
English, Chinese, Korean, Spanish, Portuguese, Filipino, Thai, Vietnamese Indonesian, Nepali, Japanese	Mon., Fri.	9:00~20:00
	Tues., Wed., Thurs. 2nd & 4th Sun.	9:00~17:30 13:00~17:00
	4th Sun. (Special Consultation Service by an Administrative Scrivener or a lawyer)	13:30~16:30
	1st & 3rd Mon. (Labor Consultation)	13 : 30~17 : 15
	Once a month (Immigration Consultation)	13 : 30~17 : 00

TEL : 06-6941-2297 MAIL : [jouhou-c@ofix.or.jp](mailto:jouhou-c@ofix.or.jp)

## ○ Consultation for foreigners regarding human rights (Legal Affairs Bureau)

Human rights consultation service for those who feel unfairly discriminated against for being foreigners.

Language	Day	Time
English, Chinese, Korean, Filipino, Portuguese, Vietnamese, Nepali, Spanish	Mon. – Fri.	9:00~17:00

TEL : 0570-090-911

WEB : <https://www.moj.go.jp/JINKEN/jinken21.html>



## ○ Legal consultation desk for foreigners (Osaka Bar Association)

Consultation Service for legal affairs \*An appointment is required.

Language	Day	Time
English, Chinese, Korean	Fri.	13:00~16:00

TEL : 06-6364-1248

WEB : <https://soudan.osakaben.or.jp/foreign/>

For an appointment : Mon. – Fri. 9:00 - 17:00



## ○ Houterasu (Japan Legal Support Center) Multilingual Information Service

Information about the legal system in Japan and organizations/ groups which provide consultation services

Language	Day	Time
English, Chinese, Portuguese, Spanish, Korean, Vietnamese, Filipino, Nepali, Thai, Indonesian	Mon. – Fri.	9:00~17:00

TEL : 0570-078-377      IP phone : 050-3754-5430

## ○ Other Consultation Services

- About labor → See p.20
- About medical services and health care → See p.31
- About residence status → See p.9

## (2) Toyonaka International Center

The Center provides people with their roots in foreign countries with consultation and support services as well as exchange opportunities.

### ○ Services

- Consultation Services →See p.3
- Japanese Classes →See p.5
- Newsletter →See p.6
- Other efforts and events →Please ask below for details.

### ○ Facility details

Open: 9:00 - 21:30

Closed: Wednesdays, December 29 – January 3

Address: 1-1-1-601, Tamaicho

(“Etre-Toyonaka” 6F, next to Hankyu Toyonaka Station)

TEL : 06-6843-4343

URL: <https://a-atoms.info/>

## (3) Japanese Classes

### ○ Japanese Classes provided by Toyonaka City

Please see the flyer “Map of Japanese Language Classes” for classes provided by the City

TEL : 06-6858-2582 (Social Education Div.)

URL: [https://www.city.toyonaka.osaka.jp/jinken\\_gakushu/gaikokujin\\_joho/nihongo.html](https://www.city.toyonaka.osaka.jp/jinken_gakushu/gaikokujin_joho/nihongo.html)



### ○ Other Japanese Classes

Please visit the class directly or inquire by phone.

Class	Place	Day & Time	Inquiries
Night Nihongo Class	Toyonaka International Center	(Tue) 19:30~21:00	072-761-8965 Nakata
Nihongo Koryu Salon		(Fri) 19:30~21:00	06-6849-7992 Ishizumi
Nihongo Hiroba	1-1-1-601, Tamaicho	2 <sup>nd</sup> &4 <sup>th</sup> (Sun) 14:00~16:00	06-6854-8371 Kinoshita

※To find more Japanese classes in Osaka Prefecture, please visit the website of “Osaka Shikiji & Nihongo Center 「おおさか識字・日本語センター」”. (Available only in Japanese)

URL: <https://call-jsl.jp/search/>

## ( 4 ) Information for Foreign Residents

### ○ Newsletter for Foreigners “Toyonaka City Monthly Information”

This newsletter provides information for foreign citizens picked up from “Koho Toyonaka” that carries information about city services and events. It’s published at the beginning of every month and available at public facilities, etc. You may also read it on the website of Toyonaka City.

Language : English, Chinese, Korean, Spanish, Vietnamese, Indonesian, Nepali, Thai

URL: [https://www.city.toyonaka.osaka.jp/jinken\\_gakushu/gaikokujin\\_joho/information.html](https://www.city.toyonaka.osaka.jp/jinken_gakushu/gaikokujin_joho/information.html)



### ○ Libraries in Toyonaka City

There are eight libraries in Toyonaka City. Everyone who lives, or works in Toyonaka City, or goes to a school in Toyonaka can have a library card. Once you have it, you can borrow books free of charge. Some libraries provide English newspapers and magazines as well as picture books in foreign languages. “Toyonaka Digital Library” is on the library website and you can read ebooks and digital magazines. “A Guide for Living in Toyonaka” is also on it.

※For details, please read the brochure (multilingual version)  
available at each library.

URL: <https://www.lib.toyonaka.osaka.jp/web/Foreignlanguage.html>



## **OList of Multilingual Websites for Foreign Residents**

- Toyonaka City

【Languages : English, Chinese, Korean, Spanish, Portuguese, Tagalog, Thai, Indonesian, Vietnamese, Japanese】

URL: <https://www.city.toyonaka.osaka.jp/multilingual/index.html>



- Osaka Prefecture

【Languages : English, Chinese, Korean, Arabic, Indonesian, Vietnamese, Spanish, Portuguese, French, German, Italian, Japanese】

URL: <https://www.pref.osaka.lg.jp/>



- Osaka Foundation of International Exchange (OFIX)

【Languages : English, Chinese, Korean, Japanese】

URL: <https://www.ofix.or.jp/>



- Immigration Services Agency of Japan

“A Daily Life Support Portal for Foreign Nationals”

【Languages : English, Chinese, Korean, Spanish, Portuguese, Vietnamese, Nepali, Thai, Indonesian, Burmese, Khmer, Filipino, Mongolian】

URL: [https://www.moj.go.jp/isa/other\\_languages.html](https://www.moj.go.jp/isa/other_languages.html)

