

2 - 2 Procedures about Daily Life

(1) Housing

○ Public Housing

Osaka Prefecture and Toyonaka City provide housing with comparatively low rents to low-income people who have difficulties finding affordable housing. As there are many applicants for the limited number of housing units available, occupants are almost always determined by lottery.

Kinds of Housing	Application Period	Places to get an application form	Application/Inquiry
Toyonaka City Public Housing	May, September, January	Toyonaka City Public Housing Center (City Hall 2 nd Bldg.), Shonai Collab Center “Chocolat”, Shinsenri Branch Office and Step	Toyonaka City Public Housing Center 06-6858-2395
Osaka Prefectural Housing	April, June, August, October, December, February	Toyonaka City Public Housing Center (City Hall 2 nd Bldg.), Shonai Collab Center “Chocolat”, Shinsenri Branch Office and Step	Senri Kanri Center 06-6155-2782

Inquiries: Toyonaka City Public Housing 06-6858-2395

(Toyonaka City Public Housing Center)

Osaka Prefectural Housing 06-6155-2782

(Senri Kanri Center)

○ Private Housing

It is common to find a house or an apartment through real estate agents. They will give you information and show you the places free of charge. If you decide on a house you want to live in, pay commissions to the agent and make a lease contract with the landlord. There are Japan-specific systems such as Shiki-kin (refundable deposit) and Rei-kin (non-refundable key money).

※Please read the contents of the contract carefully before you sign.

Word	Meaning
Guarantor	If you cannot pay the rent, the guarantor must pay instead. In most cases, it is better to appoint a Japanese guarantor.
Key Money	Non- refundable. This money is paid to the landlord as a token of gratitude.
Refundable Deposit	This is the money left with the landlord as security for your rental payments. Usually, the money is returned to you when you move out. However, if you don't pay the rent or if you damage the property, this money will be appropriated to cover the rent or the amount of the repair cost and the remainder will be returned to you.
Realtor's Service Fee	Commission paid to the real estate agent. (Around half of one month's rent. It is sometimes one month's rent.)
Period of Lease	Generally for 2 years. When renewed, the rent may be increased.
Rent	You must pay the monthly rental fee in advance, by the last day of the previous month.
Maintenance Fee	This is to cover the maintenance expenses of communal areas. This is sometimes included in the rent.
Terminating the Contract	Generally, you must give one to two months advance notice to the landlord in accordance with the provisions of the contract. If you move out without giving notice, or if you give notice just before moving, you might have to pay an additional rent.

○ Other Information about Housing

[Guarantee of lease obligation of the Foundation for Senior Citizens' Housing]

This is a system to assist international households to rent housing by guaranteeing the payment of the rent debt at the time of moving into private housing.

Inquiries: 03-6880-2781

[Comprehensive Renters Compensation Program for Foreign Students Studying in Japan of Japan Educational Exchanges and Services]

This is a system to provide a guarantee to foreign students and their guarantors to enable foreign students to move into private housing by reducing the burden on their guarantors in the tenancy agreement.

This is a combination of the traveler's insurance and guarantee compensation foundation. They compensate in case a student is charged for loss because of fire, etc. or when a guarantor is called upon by the landlord to pay the rent debt.

Inquiries : The section in charge at the university/school you attend

(2) Utilities

○ Water -Including Sewage

[Applying for Water Service]

Give your name and address to the Waterworks Bureau about one week before moving in.

[Payment of Water and Sewage]

You can choose the way from account transfer, payment slip, and continuous credit card payment.

For account transfer, apply at a financial institution window or by mail to the Waterworks and Sewerage Bureau. Please see the Waterworks and Sewerage Bureau website for how to apply.

With your payment slips, please pay at a financial institution's window, a convenience store, or by smartphone payment. For credit card payment, you can apply on the Waterworks and Sewerage Bureau website.

[Inquiries]

TEL : 06-6858-2931 (Customers Desk, Toyonaka Waterworks Bureau Customer Service Center[Toyonaka-shi Suido Kyoku])

○ Electricity

Application	Apply for usage either by phone or online and switch on the breaker.
Payment	The meter will be checked every month. Please pay for the amount you used.

Inquiries : 0800-777-8810 (Kansai Electricity Power Co. Hokusetsu Service Office
[Kansai Denryoku])

○ Gas

Application	Please inform the date of use by phone or internet in advance. The service person will come and open the gas. (You need to be present.)
Payment	The meter will be checked every month. Please pay for the amount you used.

Inquiries : 0120-5-94817 (Osaka Gas Living Department North Office)

(3) Other Basic Information

○ Waste

[Daily Waste]

Please put out your waste in Toyonaka City designated garbage bags.

Garbage needs to be separated. The collection days of each kind of waste vary depending on the address.

For details, please refer to the Collection Schedule of Trash and Recyclables or Wagaya-no gomi calendar.

[Oversized Waste and Special Pickups]

A fee is required to dispose of oversized waste (furniture, electric appliances, etc.) and a large amount of waste due to moving house (special pickups). In addition, a reservation is required for the collection.

※For details, please read the leaflet " How to Separate and Put out your Trash and Recyclables (Quick Understanding Guide) "

How to Separate and Put Out Your Trash and Recyclables (Quick Understanding Guide) & Collection Schedule of Trash and Recyclables
Languages: English, Chinese, Korean, Spanish, Vietnamese, Thai, Indonesian, Nepali (8 languages)

Available at: The City Hall (Reception Desk, Civic Records Div., etc.) Branch Offices, Public Halls, and Toyonaka International Center

URL : https://www.city.toyonaka.osaka.jp/kurashi/gomi_risaikuru_bika/for-non-japanese/non-japanese_24bunb.html

Inquiries : 06-6858-2275 (Domestic Trash Management Div.)



○ Looking for a Job

[Osaka Employment Service Center for Foreigners]

They advise foreign students and other international people regarding their work and employment placement. In order to use these services, you need to present your Residence Card and passport. If you are a student and looking for a part time job, you need to have Permission to Engage in an Activity Other than that Permitted. (See below for more information)

Field	Language	Day of the week	Open Hours
Interpreter	English	Mon. to Fri.	13:00~18:00
	Chinese		13:00~18:00
	Spanish	Tue. and Thurs.	13:00~18:00
	Portuguese	Mon. to Fri.	13:00~18:00
Residential status advisor			11:00~18:00 (Reservation required)

Tel : 06-7709-9465

E-mail : gaisen@osaka-rodod.go.jp

Place : 16F Hankyu Grand Bldg., 8 - 47, Kakutacho, Kita-ku, Osaka

URL: <https://jsite.mhlw.go.jp/osaka-foreigner/e-toppage.html>

[Permission to Engage in an Activity other than that Permitted under the Status of Residence Previously Granted]

Foreign nationals with a status such as “study” or “dependent” may work and receive income if they obtain a “permission to engage in an activity other than that permitted under status of residence previously granted”. If foreign nationals who graduated from universities in Japan search for a job with resident status of "specific activity (searching for job)" and apply for that with a recommendation letter from their university, they will also get the permission.

〔Other Information〕

・ Labor Consultation Services

Name	Contents	Languages/Hours		Contact
Osaka Prefecture Labor Consultation Center	Consultation about work- related matters	【As needed】 Labor consultation in foreign languages with an interpreter (Consultation time: 120 min. Available in person or online. Reservation required)		Tel. 06-6946-2600 10F, L-Osaka Main Bldg., 3-14, Kitahama-Higashi, Chuo-ku, Osaka City
		English/ Chinese/ Vietnamese	(Mon.) - (Fri.) 9:00 - 12:15、 13:00 - 18:00	
Osaka Prefecture Information Corner for Foreign Residents	Labor consultations	【Available regularly】 Labor consultation in foreign languages with an interpreter (Consultation time: 45 min. Available online, in person or via telephone. Reservation required)		Tel. 06-6941-2297 5F, My Dome Osaka, 2-5, Honmachibashi, Chuo- ku, Osaka City
		English/ Chinese/ Korean/ Portuguese/ Spanish/ Thai/ Filipino/ Vietnamese/ Indonesian/ Nepali/ Ukrainian/ Russian	13:30 - 17:15 1 st / 3 rd (Mon.) <Evening Labor Consultation> 18:00 - 20:00, 4 th (Thu.) in Jan. Mar. May. July, Sep. and Nov.	
Adviser for Foreign Workers, Osaka Labour Bureau	Consultation on Labor Conditions	English	9:30 - 12:00, 13:00 - 17:00, (Mon.)・(Wed.)・ (Fri.)	☎06-6949-6490 The Inspection Division, the Labour Standards Department, the Osaka Labour Bureau, 9F Osaka Joint Government Office (Godochosha) Building No. 2, 4-1-67, Otemae, Chuo-ku, Osaka
		Portuguese	9:30 - 12:00、 13:00 - 17:00 (Wed.)・(Thu.)	
		Chinese	9:30 - 12:00、 13:00 - 17:00 (Tue.) - (Fri.)	
		Vietnamese	9:30 - 12:00、 13:00 - 17:00 1 st (Thu.)・ every (Fri.)	

※For change of status of residence due to getting a job, inquire at the Immigration Information Center (p. 9)

○ Driver's License

[International Driver's License]

The international driver's license, acquired before your arrival in Japan, is valid for 1 year from the issue date. This license must have been issued by the administrative office of a country that is a member of the Geneva Convention. Please be aware that some countries' licenses may not be able to be used in Japan.

[Switching a foreign license to a Japanese one/ change of information/ renewal]

Condition, etc.	Required Items	Handling Fee
Switching ・ Proof that the applicant stayed in the issuing country for at least 3 months in total after obtaining the license. ・ Possession of a valid foreign driver's license. * Document check, knowledge test, driving test	At the Driver's License Examination Center ① A foreign driver's license (licenses not showing an issue date must also include a certificate of record) ② Japanese translation of the original foreign driver's license. (acquired at Japanese consulate or JAF) ③ Passport (if renewed, old passport also) ④ Original of Certificate of Residence [Juminhyo] that includes information of nationality, status of residence, and period of stay. ⑤ Photocopy of ①&③ ⑥ One photo (3.0×2.4 cm) ⑦ Stationery (black or blue ballpoint pen)	Automobile: 2,500 yen Motorbike, small-size engine special license : 1,600 yen Car for lease : 1,750 yen Issue charge : 1,550 yen 2,450 yen * Additional categories will incur an extra charge of 200 yen
Change of information When a change has to be made in the driver's license.	Immediately go to the police station or to the driver's license examination center Name: ・ Original of Certificate of Residence [Juminhyo] that includes information of nationality. ・ Driver's license Address: ・ Original of Certificate of Residence [Juminhyo] , or mail with a postmark, on which your new address is written ・ Driver's license	—
Renewal By the day one month after the 3rd - 5th birthday after the issue of the current license	You can apply from one month prior to the birthday, at the police station and driver's license examination center (Reservation required) ・ Driver's License ・ One photo (3.0×2.4 cm)	Renewal / lecture fee : 2,100 – 4,350 yen

Inquiries : 06-6908-9121 (Kadoma Driver's License Examination Center)

0725-56-1881 (Komyoike Driver's License Examination Center)

[Japanese Translation of the Original Foreign Driver's License -Charged-]

Japanese	English	Chinese	French	Vietnamese
				

Fee : 3,000 yen (The Japan Automobile Federation (JAF) Osaka Office)

Inquiries : 072-645-1300

○ **Other Helpful Information for Your Daily Life**

[Telephone]

- Applying for a new fixed phone service

Inquiries : 116 (Japanese)

0120-06-4337 (English、Portuguese、Spanish、Chinese、Korean)

- For mobile phones, inquire at each mobile company.

[Post Offices]

Whether for domestic or international mail, please affix a stamp and put it into the red postbox. If the parcel is too big to put in the postbox, please bring it to a post office.

If you move house and notify the nearby post office of your new address, they will forward your mail to the new address free of charge for one year.

Inquiries : 0570-046-111(Customer Service Consultation Center (English))

06-6856-2740 (Toyonaka Post Office [Toyonaka Yubinkyoku])

06-6862-3300 (Toyonaka Minami Post Office [Toyonaka Minami Yubinkyoku])

[Opening a Bank Account]

Open an account at a bank you choose.

For required documents, inquire at each bank in advance.

[Internet]

The contract should be made with the provider. There are many providers, so it is a good idea to ask your friends or electrical appliance shops. There are cases where the apartment flats already have the line.

[Troubles about Purchase Agreements]

You may consult with a specialist if you have troubles with an agreement you made or products or services you purchased online or in door-to-door sales.

Inquiries : 06-6858-5070 (Daily Life Information Center Kurashikan, Consumer Affairs Consultation Service)