


Consultation Services for Non-Japanese Residents


As of July 2016

If you have any worries and troubles in your daily life or need advices from professional consultants, please feel free to contact the consultation desks listed below.

All services are free and confidential. Appointments are not required.




(Please inquire in advance if you need consultations in other languages than those listed below.)

 : Telephone Consultation

 : Face to Face Consultation

Consultation Services for Non-Japanese Residents

Inquiries: Human Rights Policy Division Tel. 06-6858-2586

Consultation Service	Dates/Hours	Place & Inquiries
<p><u>Information & Consultation Service for Non-Japanese Residents</u> </p> <p>Information, interpretation, and consultation service regarding the municipal services of Toyonaka City (Resident Registration, National Health Insurance, Tax, Education, Welfare, Public Housing, etc.)</p>	<p>«English » Mon/Tue/Thurs/Fri</p>	<p>5F, Bldg.1 Toyonaka City Hall Human Rights Policy Division</p> <p>3-1-1, Naka-sakurazuka, Toyonaka Tel: 06-6858-2730</p>
	<p>«Chinese» Wed</p>	
	<p>«Korean, Pilipino, Spanish, Vietnamese, Nepalese » 10 : 00 - 12 : 00 13 : 00 - 16 : 00 Please inquire at least a week before the visit</p>	
<p><u>Multilingual Consultation Services for Foreign Nations</u> </p> <p>Marriage (DV*, international marriage, divorce, discord), daily life (learning Japanese, medical matters, health care, human relationships, labor, child-raising, education, family matters), violation of human rights, legal procedures, status of residence, nationality, etc.</p>	<p>«English, Chinese, Korean, Pilipino, Thai, Indonesian, Spanish, Portuguese, Vietnamese, Nepalese, Japanese » Fri 11:00 - 16:00</p> <p>*No services on national holidays</p>	<p>Toyonaka International Center</p> <p>6F, Etre TOYONAKA 1-1-1, Tamaicho, Toyonaka Tel: 06-6843-4343</p>
<p>☆Exclusive Telephone Consultation for Foreign Women☆ </p>	<p>9:00 - 17:15 Except Wed</p>	<p>Tel. 06-6843-0390</p>

*DV: DV includes every behavior made in an attempt of controlling or dominating a partner in an intimate relationship such as marriage, dating, etc.